DYMO Connect MAC Install User Guide

1. Execute the downloaded package DYMOConnect\_Signed.pkg.

And follow the installation step all the way success message.

Graphical user interface, text, application, chat or text message

Description automatically generated

1. Click Close button, then Terminal app will pop up around Install app for you to be able to enter password.

**\*\*\* Please have a time for Terminal app take 30 ~ 60 seconds to pop up for you. \*\*\***

Graphical user interface, text

Description automatically generated

1. Once you enter your password in step #2, new password popup will appear for you to be able to enter your password again.

Graphical user interface, text, application

Description automatically generated

1. The DYMO icon  will populate in the menu bar



1. When you click the icon , menu will pops up and click “Diagnose” from the popup menu.

Graphical user interface, text, application, chat or text message

Description automatically generated

1. If you could see the below screen, then Mac Web Api service installed successfully.

Graphical user interface, text, application, chat or text message

Description automatically generated

7. When you reboot, if you could not find DYMO icon in step #4. You will need to add the app in login item manually. Go to Apple icon and click System Preferences… in the popup menu.

Graphical user interface, text, application

Description automatically generated

8. Click Users & Groups on the System Preferences screen.

Graphical user interface, application

Description automatically generated

9. Click + button at the bottom of Login Items tab on Users & Groups screen

Graphical user interface, text, application

Description automatically generated

10. Select DYMO.WebApi.Mac.Host.app to add to your Login ItemsGraphical user interface, text, application, email

Description automatically generated

11. If you found DYMO.WebApi.Mac.Host app exists in Login Items, the service will run automatically on login.

Graphical user interface, application

Description automatically generated